

**Member:**

Debbie L.  
St. Peters, MO 63376

**Categories:**

Remodeling - Basements  
Remodeling - Kitchen & Bathroom

**Services Performed:**

Yes

\* More Weight is given to a report where work has been completed.

**Work Completed Date:**

January 13, 2012

**Hire Again:**

Yes

**Approximate Cost:**

\$18,000.00

**Description Of Work:**

He completely installed a bathroom that had been gutted out.

**Member Comments:**

We received several bids before choosing him. His bid was by far the best and on point for what we wanted. He remodeled two full rooms that had been gutted out, into an office and full bath. That includes a walkin closet off of the office. He did everything from the floors to ceilings. Laminate floors, onyx desk in the office, and the wiring. The office is a very high tech look. The bathroom was cabinetwork, onyx sink and shower surround included. Everything was done from scratch. This is the second full bath that he has done for us. Since everything was done so well on the first job, we decided to give him the second contract for our basement remodel. He was wonderful. His work exceeded my expectations. I change my mind a lot throughout a job and he stuck with me. He was helpful in giving tips.He was meticulous down to every little detail. He was very trustworthy. He had access to our home while we were at work. Every day he would clean up after himself. I highly recommend him and will continue to use him for future jobs around our home.

**Member:**

CHERYL H.  
MADISON, IL 62060

**Category:**

Remodeling - Kitchen & Bathroom

**Services Performed:**

Yes

\* More Weight is given to a report where work has been completed.

**Work Completed Date:**

October 23, 2011

**Hire Again:**

Yes

**Approximate Cost:**

\$12,000.00

**Home Build Year:**

1940

**Description Of Work:**

The remodel entailed taking out the shower/tub and replace it with only a corner shower. Also, I needed to relocate the sink and toilet, which required moving plumbing and electrical. With the removal of the shower/tub, I was able to replace it with a 42" vanity and a linen cabinet and 38" corner shower, giving me much needed storage. Paul specializes in handicap showers and one of the products he promotes was a material called Onyx. Though not originally planned, the bathroom was completely gutted with the exception of the ceiling. The shower was a 3 piece shower stall made of this mildew/mold resistant material. I had already purchased many of the materials (linen cabinet, vanity, toilet, etc), therefore, his original quote was basically for the labor. For the flooring, I chose ceramic tile and later added a warming unit for the floor. Paul was very flexible and willing to work on some other needed repairs in other parts of the house beyond the original quote, which increased the overall price of the remodel. One example: the bathroom was located above a crawl space, not over the basement. We found that the insulation had fallen and the needed additional insulation along side the brick. Paul was more than willing to take care of this problem.

**Member Comments:**

I have to first say that this was more of a rehab versus a remodel. Just when I thought I had a company lined up, they called me back to say they would not be able to do the remodel until Dec. and I needed the project completed before Thanksgiving. Previously, I had other contractors in my home to give me quotes. After trying these other individuals out on smaller projects, I was terribly disappointed with their quality of work, punctuality and flexibility regarding requested changes to the original plans. I then prayed for a dependable, reliable, efficient, trustworthy person or company to complete this remodel. Paul was highly recommended by the same company that I had purchased my wooden kitchen cabinets. Because of being burnt so many times in other remodel projects, I was

on guard to make sure things were being done properly no matter what. I was on hand at home every step of the way. Much to my surprise, every time I came up with an idea regarding obstacles or changes not originally thought about or saw something I was concerned with, Paul had already thought of it or had already anticipated the solution and many times matched exactly what I would have come up with. Many times, we were even on the same page regarding decorating ideas. I came to really appreciate his taste and forethought. After a while, I simply told him to do whatever he thought of (this was a first for me because I am very picky and opinionated). He had to overcome many obstacles due to the home's age and un-level flooring. Paul would not stop until things were done correctly. To Paul's advantage, I came to find out, that Paul was not just the average contractor, but a real professional with a varied professional background beyond being a contractor. In my opinion, because of that, he had the right bedside manner, patience and expertise in dealing with various personalities and remodel challenges. I cannot say enough about Paul. He proved himself to be everything I had prayed for. Lastly, there was a problem with a leak around the shower and Paul made himself readily available in working to resolve this issue, in a timely manner, even though he was already involved with a another remodel further away

#### Report Photos:



Bath Before



Bath After



Toilet Moved



38' Neo Angle Corner Shower with...